

# VIKRANT CHAUHAN

AI-Powered Business Analyst | Product & Program Management | CCBA® | CBAP®



## CONTACT

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## SKILLS

- Business Analysis & Requirement Engineering
- AI & Data-Driven Decision Making
- Product Strategy & Roadmapping
- Stakeholder & Program Management
- Agile / Scrum / SDLC
- User Stories, Epics & Backlog Management
- Process Optimisation & Digital Transformation
- Dashboarding & Business Insights
- JIRA, Confluence, MS Excel, Draw.io



## PROFESSIONAL SUMMARY

Business Analyst and aspiring Product Manager with 5+ years of experience delivering data-driven solutions across SaaS, enterprise systems, and digital platforms. Proven ability to translate complex business requirements into scalable products, and align stakeholders across engineering, design, and leadership. Certified CBAP® and CCBA®, with strong expertise in AI adoption, agile delivery, and process optimization.



## PROFESSIONAL EXPERIENCE

**Infoztech Software Private Limited** SEP 2022 - OCT 2025 |  
Business Analyst DELHI, INDIA

- Led end-to-end business analysis lifecycle for enterprise and SaaS solutions, from requirement elicitation to delivery.
- Translated business needs into functional and non-functional requirements, improving solution clarity and delivery efficiency.
- Partnered with engineering, design, and leadership teams to align technical execution with business goals.
- Built dashboards and reports to extract insights, identify improvement areas, and support strategic decisions.
- Enabled data-driven product decisions, contributing to measurable performance and growth outcomes.
- Supported AI-driven initiatives by aligning analytical insights with automation and optimisation goals.

**DNJ Infotech** Nov 2019 - Sep 2022 |  
Business Analyst Noida, India

- Gathered and documented business requirements for internal and client-facing systems.
- Designed roadmaps for an Internal Ticket Management System and LMS Portal.
- Performed functional and non-functional decomposition of products to support scalable architecture.
- Created Epics, User Stories, and Backlogs using JIRA, ensuring agile delivery alignment.
- Tracked KPIs and analysed dashboard data to identify optimisation opportunities.

## DOMAIN EXPERTISE

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- SaaS Platforms
- Enterprise Applications
- Digital Transformation
- E-commerce Systems
- Mobile Applications
- B2B & B2C Products

## LANGUAGES

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- English (Fluent)
- Hindi



## KEY ACHIEVEMENTS

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- Consistently contributed to 40%+ year-over-year product growth through analytics-led decisions.
- Improved stakeholder alignment by bridging business needs and technical execution.
- Delivered multiple internal platforms with structured roadmaps and agile execution.
- Recognized for ownership, clarity of documentation, and delivery under tight timelines.



## CERTIFICATIONS

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- Certified Business Analysis Professional (CBAP®)
- Certification of Capability in Business Analysis (CCBA®)



## EDUCATION

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**Bachelor of Pharmacy - B.pharm**  
Amity University | UP, India

2014 - 2019



## ADDITIONAL INFORMATION

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- Strong leadership and mentoring mindset
- Experience working with distributed and cross-functional teams
- Passionate about AI-enabled business transformation and product thinking